



# When it comes to healthcare, we're in your corner.

As a TouchCare member, you have a personal Health Assistant in your pocket. We're here to help answer any and all of your healthcare and benefit questions. Here are just a few examples of what we can help with (at no cost to you):



## Benefit Navigation

TouchCare assists with more than just medical insurance. We also support members with voluntary benefits (FSA, HSA, HRA).



## Bill Negotiation

Members send us their bills, tell us what they feel is wrong, ask questions – and we work on their behalf to fix any errors.



## Cost Comparison

TouchCare Health Assistants ensure you never overpay for care by carefully researching all options and costs.



## Provider Search

We'll always navigate you to highly-rated providers that are in-network and conveniently located.

## We're here to help

TouchCare services were designed to make your life easier.

### Never pay more than you have to



#### RxCare

Get assistance finding the lowest cost options for all of your prescriptions.



#### Ancillary Benefits

We will help you leverage the right benefit, at the right time, to save you time and money.

### Keep in touch with all of your benefits



#### Benefit Refresher

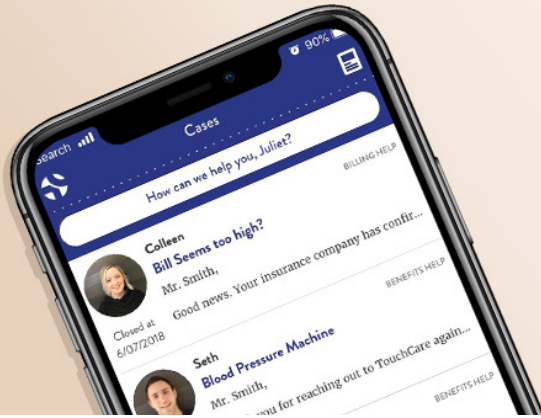
Consult with an expert regarding your benefits anytime throughout the year.



#### Questions

You have questions; we have expertly researched answers. Your HA is always there to help.





Concierge services

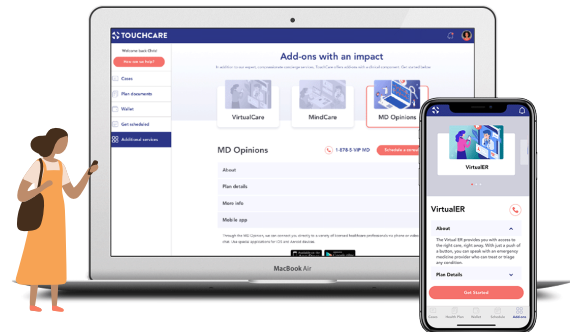
# Healthcare, pocket-sized

With TouchCare’s mobile app, you have access to all of our concierge services, conveniently available on your iOS or Android device.

Get started in minutes

## The Complete Package

Get help with a confusing bill, find a nearby provider, or just simply ask a quick question using our convenient drop-down menu.



Easy to use

## Core Features

All of TouchCare’s concierge services in one place.



### Open a case

Start your cases with a click of a button. Our Health Assistants will reply directly through the app.



### Get Scheduled

Scheduling a consult is now available through our app or online portal. Simply click the “get scheduled” tab.



### Access Add-Ons

If your plan includes any additional services, you can access them easily by clicking ‘add-ons.’



### View plan documents

View all of your insurance plan documents. No more searching through emails or waiting on hold.

Tell us what you need

## We’re here to connect

Our Health Assistants aren’t just available on our app! You can also open a case via email, our online portal, or by phone.

